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| Primary | | | | | Secondary | | | | |
|----------|--------------------------------|-----------------|-------------------------|--|---------------------|------------|-----------------------|--|-----------------|
| State | Last Name | First Name | Phone Number | E-Mail Address | Last Name | First Name | Phone Number | E-Mail Address | Mode of Inquiry |
| AK | Hord | Barbara | 907-269-6559 | doa.dmv.nmvtis.help@alaska.gov | Mellott | Shelly | 907-269-5566 | doa.dmv.nmvtis.help@alaska.gov | Online |
| AL | NMVTIS | Helpdesk | 334-242-9007 | nmvtis@revenue.alabama.gov | | | | nmvtis@revenue.alabama.gov | Batch |
| AR | NMVTIS | Helpdesk | 800-682-0005 | MVNMVTIS.helpdesk@dof.arkansas.gov | NMVTIS | Helpdesk | 501-682-2960 | MVNMVTIS.helpdesk@dof.arkansas.gov | Batch |
| AZ | Cervantez | Gina | 602-712-8783 | GCervantez@azdot.gov | | | | | Online |
| CA | CA NMVTIS | Helpdesk | 916-657-6226 | NMVTIS@dmv.ca.gov | | | | | None |
| CO | Colorado | Helpdesk | 303-205-5611 | DOR_NMVTIS@state.co.us | Smith | Dina | 303-205-5621 | dina.smith@state.co.us | Batch |
| CT | CT NMVTIS | Help Desk | 860-263-5712 | dmv.title@ct.gov | Finch | Scott | 860-263-5115 | Scott.Finch@ct.gov | Batch |
| DC | | | | | | | | | None |
| DE | Hall | Helen | 302-744-2709 | Helen.Hall@state.de.us | | | | | SWI |
| DT | Taft | Tuwana | 202-366-1008 | tuwana.taft@dot.gov | Whitson | Anthony | 202-366-8015 | anthony.whitson@dot.gov | N/A |
| FL | FL NMVTIS | helpdesk | | flnmvtis@flhsmv.gov | | | | | Online |
| GA | Luchdress | Cooper | 404-724-7710 | luchdress.cooper@dor.ga.gov | DOR-NMVTIS-SUPPORT | | | DOR-NMVTIS-SUPPORT@dor.ga.gov | Batch |
| GSA (GS) | Tilley | Corey | 703-605-2196 | Corey.Tilley@gsa.gov | | | | | N/A |
| HI | Far | Thomas | 808-532-4325 | TFar@honorulu.gov | | | | | Online |
| IA | IA NMVTIS | Helpdesk | 515-237-3156 | Qvsmail@dot.iowa.gov | IA NMVTIS | Helpdesk | 515-237-3156 | MVD.Support@dot.iowa.gov | Batch |
| ID | ID NMVTIS | Helpdesk | 208-334-8665 | ITDNMVTISHelpDesk@itd.idaho.gov | Forrey | Caleb | 208-334-8549 | Jeff.Olen@itd.idaho.gov | Batch |
| IL | IL | Helpdesk | | ilnmvtishelpdesk@ilsos.net | | | | | None |
| IN | IN NMVTIS | Helpdesk | 317-234-5170 | nmvtis@bmvi.in.gov | | | | | Online |
| KS | | | | | | | | | None |
| KY | Reagan | Stuart | 502-564-1257 | KyNMVTIS@ky.gov | Woolums | Tammie | 502-564-1257 | KyNMVTIS@ky.gov | Online |
| LA | Jarreau | Jill H | 225-925-7917 | Jill.Jarreau@la.gov | Buriege | Datha | 225-925-7939 | Datha.Buriege@dps.la.gov | Batch |
| MA | Jennifer | Ridolfi | 617-351-9458 | Jennifer.ridolfi@state.ma.us | | | | | None |
| MD | Armstead | Gina | 410-768-7278 | MVA-MD-NMVTIS-HelpDesk@mdot.state.md | Gower | kelli | 410-768-7239 | kgower@mva.maryland.gov | Batch |
| ME | ME NMVTIS | Help Desk | 207-624-9000 ext. 52107 | NMVTIS.BMV@MAINE.GOV | | | | | SWI |
| MI | Hayward | Cheri | 517-636-4847 | SOSNMVTISHelpDesk@michigan.gov | DeMarco | Abby | 517-636-0526 | SOSNMVTISHelpDesk@michigan.gov | Batch |
| MN | Help Desk | | 651-201-7941 | Dvs.nmvtis@state.mn.us | | | | | SWI |
| MO | NMVTIS MV Helpdesk | | 573-526-5944 | MO_NMVTIS_Helpdesk@dor.mo.gov | NMVTIS ITB Helpdesk | | 573-751-5780 | DOR.ITB_NMVTIS_Users@dor.mo.gov | Batch |
| MS | Chiam | Lisa | 601-923-7635 | lisa.chiam@dor.ms.gov | | | | | Online |
| MT | DOJ MVD Title | | | mvdtitlenfo@mt.gov | Loehr | Joann | 406-444-6550 | jloehr@mt.gov | None |
| NC | NC Helpdesk | | | NMVTIS@ncdot.gov | Boone | Donna | 919-861-3350 | dkboone@ncdot.gov | Batch |
| ND | ND Helpdesk | | 701-328-2765 | dotnmvtis@nd.gov | | | | | SWI |
| NE | NE NMVTIS | Help Desk | 402-471-3918 | dmv.drvweb@nebraska.gov | Ciecior | Martin | 402-471-0635 | Martin.Ciecior@nebraska.gov | Batch |
| NH | NH NMVTIS | Business | | NMVTIS_HelpDesk@dos.nh.gov | NH NMVTIS | Technical | | nmvtis_techsupport@dos.nh.gov | Online |
| NJ | Leonard | Mike | 609-292-3525 | Michael.Leonard@dot.state.nj.us | Harvis | Charles | 609-777-1408 | Charles.Harvis@dot.state.nj.us | Batch |
| NM | Gonzales | Bernadette | 505-476-3177 | Bernadette.Gonzales@state.nm.us | | | | | None |
| NV | NMVTIS | HELPDESK | 775-684-4858 | nmvtis_hd@dmv.nv.gov | Engle | Denise | 775-684-4864 | dengle@dmv.nv.gov | Online |
| NY | NYS DMV | Helpdesk | | DFINMVTIS@dmv.state.ny.us | | | | | Batch |
| OH | Martin | Kenya | 614-752-7678 | NMVTIS@dps.ohio.gov | Blair | Nancy | 614-752-7667 | NMVTIS@dps.ohio.gov | Batch |
| OK | OK NMVTIS | Help Desk | 405-521-3120 ext. 139 | NMVTIS_OKTAXMV@tax.ok.gov | Vanhook | Kent | 405-521-3120 ext. 139 | kvanhook@oktax.state.ok.us | None |
| OR | | | | | | | | | Online |
| PA | PA NMVTIS | Help Desk | | NMVTIS@pa.gov | | | | | None |
| RI | | | | | | | | | Online |
| SC | South Carolina | Helpdesk | 803-896-0121 | DMV_SCNMVTIS@scdmv.net | | | | | None |
| SD | Hunsley | Lynne | 605-773-2121 | lynne.hunsley@state.sd.us | Zilverberg | Ashley | (605) 773-3545 | Ashley.zilverberg@state.sd.us | Batch |
| SD | Weischedel | Monica | 605-773-3501 | Monica.Weischedel@state.sd.us | O'Day | Sandy | (605) 773-3435 | Sandy.O'day@state.sd.us | Online |
| TN | Allen | Casey | 615-253-1347 | Casey.Allen@state.tn.us | Rock | Mike | 615-741-8364 | Mike.Rock@tn.gov | Batch |
| TX | Texas DMV | Helpdesk | | DMV_NMVTIS_HELPDESK@tedmv.gov | | | | | Batch |
| UT | Johnson | Dana | 801-297-3506 | dansajohnson@utah.gov | UT NMVTIS Help | | | utahnmvtis@utah.gov | Batch |
| VA | VA | DMV | 804-367-2715 | NMVTIS@dmv.virginia.gov | | | | | Online |
| VT | Vermont | NMVTIS | Helpdesk | DMV.NMVTISHelpDesk@vermont.gov | | | | | None |
| WA | Petersen | Dana | 360-902-3690 | dpetersen@dof.wa.gov | Reed | Tammy | 360-902-3732 | treed@dof.wa.gov | Online |
| WI | Vehicle Research | & Information U | 608-266-1466 | vehiclequestions@dot.wi.gov | | | | | Online |
| WV | DMV IT Systems/NMVTIS Helpdesk | | 304-926-0703 | NMVTISSERVICEDESK@WV.GOV | Hall | Shawn | (304) 926-0795 | shawn.m.hall@wv.gov | Batch |
| WY | DeGrazio | Shannon | 307-777-4825 | Shannon.DeGrazio@wyo.gov | | | | | SWI |

Please notify AAMVA's Operation's Department at HelpDesk@aamva.org or (888) 226-8280 option 3 if you need to make any changes to your jurisdiction's contact information or if you need additional assistance with other types of contacts.